

MARINE DIESEL LIMITED

REPAIR TERMS & CUSTOMER APPROVAL

#5 Shirlea Road | P.O. Box SS-6214, Nassau, Bahamas

Tel: (242) 394-2135 | Fax: (242) 394-1825

Customer / company

Date

Owner / authorized agent

Job / estimate number

Vessel name & location

Engine / generator make, model & serial number

Customer phone

Customer email

1. Authority and repair scope

The customer confirms authority to request and approve work on the vessel or equipment. Only the work described in the approved estimate or job authorization is authorized. These terms form part of that authorization; any job-specific variation must be agreed in writing.

2. Rates and service call

Labour is \$187.00 per hour, inclusive of VAT. A service call fee of \$374.00, inclusive of VAT, is payable before technician arrival. The estimate will state what the service call covers and how labour is billed. Parts, materials and other agreed charges are itemized separately.

3. Estimates and additional work

Estimates are based on the information and inspection available. Hidden damage or further faults may change the cost or scope. The shop will explain any proposed change and obtain recorded customer approval, with an updated cost or limit, before proceeding. If approval is withheld, the shop may pause the affected work.

4. Deposit and payment

A 50% deposit of the approved estimate is required before repair work starts or parts are ordered. The deposit is credited to the final invoice. Unless other written payment terms are agreed, the remaining balance is due upon completion and before release of equipment held by the shop. Card payments require separate payment authorization.

5. Diagnosis and dismantling

Diagnostic work, dismantling, cleaning and reassembly may be necessary to determine the fault. Their scope and charges must be approved in advance. If repairs are declined, the customer pays only approved work already performed and agreed costs already incurred; any required reassembly must be separately agreed.

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6. Parts and outside services

Parts will be suitable for the approved repair. Used, rebuilt, aftermarket or customer-supplied parts and outside specialist services must be identified and approved before use. Removed parts may be requested before work begins, except where a supplier requires core return or lawful disposal is necessary.

7. Access, safety and testing

The customer must arrange safe access, permission from the marina or site, and disclose known hazards, faults and previous repairs. The shop may stop work if conditions are unsafe. Reasonable diagnostic running and testing are authorized within the approved scope. Any sea trial, vessel movement or haul-out requires separate approval of arrangements and charges.

8. Timing and delays

Completion dates are estimates unless expressly guaranteed in writing. Parts availability, shipping, weather, access and additional approved repairs may affect timing. The shop will notify the customer of significant delays and revised timing. No delay authorizes unapproved charges.

9. Warranty and reporting faults

Any express workmanship warranty and applicable parts warranty must be supplied in writing with their duration, coverage and claim process. Report suspected defects promptly and allow reasonable inspection. Stop operating equipment where continued use may cause damage. Unrelated faults, normal wear and misuse are outside the approved repair scope; applicable statutory rights and remedies remain unaffected.

10. Cancellation and collection

The customer may request cancellation in writing. The shop will provide an account of approved work completed and agreed, unavoidable parts or outside-service costs. Any unused deposit is refunded after these amounts are reconciled. Collection arrangements will be agreed after completion; storage charges apply only if the rate, start date and conditions were disclosed and accepted in writing.

11. Care, mechanic's lien and applicable law

The shop will use reasonable care and skill. These terms do not exclude responsibility or remedies that cannot lawfully be excluded. The customer expressly agrees that Marine Diesel Limited will assert an express mechanic's lien against the vessel for unpaid, authorized repair charges, to the extent recognized and enforceable under applicable law. Any retention, arrest or sale must follow lawful procedures. Bahamas law applies, subject to mandatory applicable law.

CUSTOMER APPROVAL

I have read both pages and approve the attached estimate and scope below.

Approved scope / estimate reference

Approved estimate total (\$)

50% deposit amount (\$)

Customer / authorized agent signature

Date
